TUESDAY'S WITH TONY

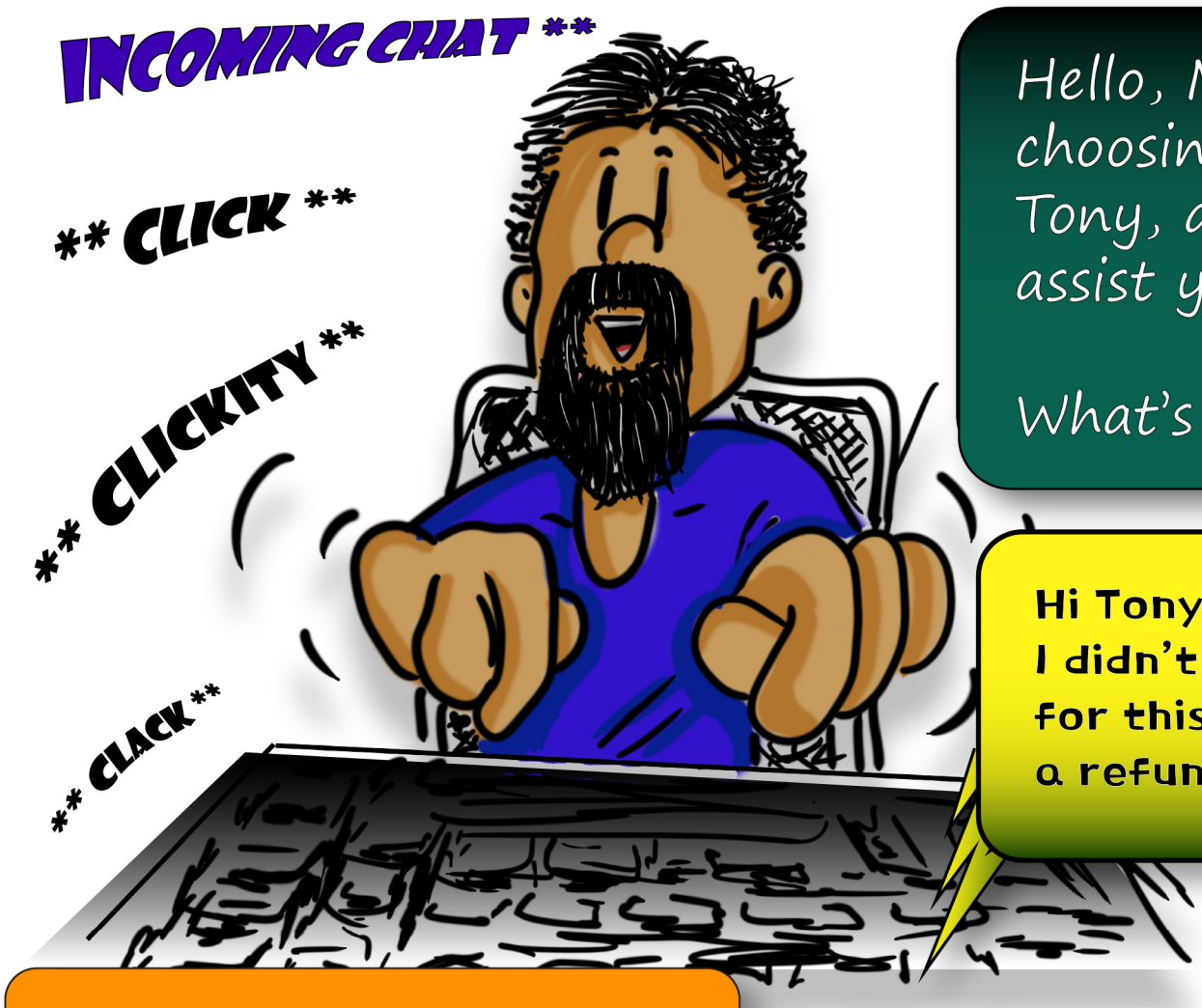
@ hover©



EPISODE 02 - The Sense of Entitlement - Chat Edition

TUESDAY'S WITH TONY @ hover

Tuesday, 12:34 PM MT, USA, Planet Earth, Milky Way Galaxy



** Account PIN verified **



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TUESDAY'S WITH TONY @ hover

Tuesday, 12:39 PM MT, USA, Planet Earth, Milky Way Galaxy

So, let me get this straight. You want to keep the domain, receive a refund, and get 50% of the domain renewal for next year, is that correct?

Yes, exactly! Finally someone who understands my request!





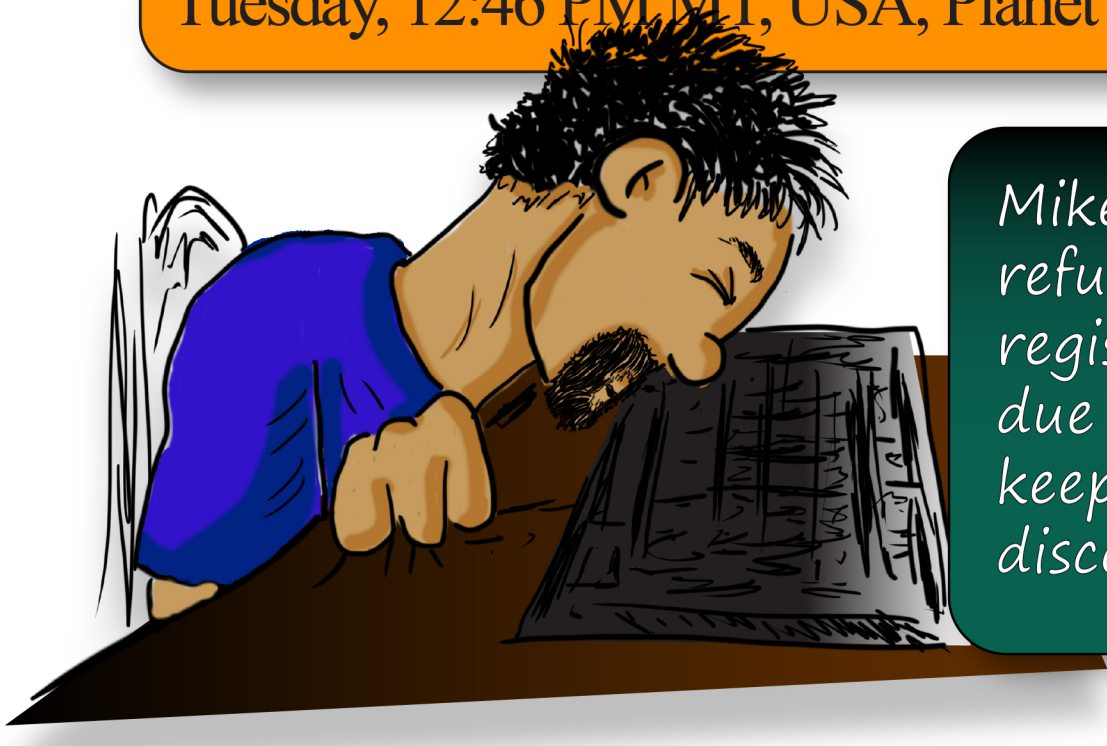
Mike, you cannot have domain and email services for free, that was a nice try though, I'm not gonna lie.

I didn't authorize this renewal, so I would like a refund and keep the domain. and the email that is tied to it.

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TUESDAY'S WITH TONY @ hover

Tuesday, 12:46 PM MT, USA, Planet Earth, Milky Way Galaxy



Mike, I cannot issue you a refund, as we have to pay the registry on our end Especially, due to the fact you wish to keep the domain and receive a discount for next year's renewal.

It sounds like a scam to me, I will keep the domain for this year, but I will be looking for other options....

Sounds good. Please be advised you will still need to pay for domain and email services at another provider.



Is there anything else I can assist you with today?

Nah, I'm good, thanks.

Customer Ends Chat

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TUESDAY'S WITH TONY @ hover

Tuesday, 1:01 PM MT, USA, Planet Earth, Milky Way Galaxy

TONY'S TUESDAY TIP

CUSTOMER PRO TIP OF THE DAY:

You can clearly see here the sense of entitlement is through the roof with this customer.

However, I do appreciate the effort on the customer's part, it never hurts to ask right?

My apologies, I am unable to issue a refund at this time....



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TUESDAY'S WITH TONY @ hover

ORIGINAL SKETCHES



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